



- VALUE CABINS
- HOLIDAY UNITS
- VILLAS
- EXECUTIVE UNITS
- POWERED SITES
- AMENITIES
- BINS
- FIRE HOSE REEL
- EMERGENCY ASSEMBLY POINT



Adelaide Caravan Park

46 Richmond Street, Hackney SA 5069
 08 83631566 adelaide@aspengroup.com.au
aspenholidayparks.com.au



Guest Information

Please read the following which applies to all guests and their visitors. We also ask that you observe the rules and safety signs displayed around the park facilities.

GENERAL - FOR ALL GUESTS

ARRIVAL/CHECK IN: 2pm. To check if it is possible to check-in earlier, please call reception. Credit Cards attracts a 2% surcharge.

ENTRY: There is one entry & exit to the park via the main entrance.

VEHICLES: One vehicle per site. Please do not repair, service or wash your vehicle or van in the park. Please park within your site.

SECURITY: To prevent theft please do not leave personal items of value outside your cabin or site. Please lock all doors when you leave.

PETS: Unfortunately, no pets are allowed in the park

QUIET TIME: Please observe our "Quiet Time Policy" 10pm - 7am.

RECEPTION HOURS: 8 - 6pm

SMOKING: Please note that smoking is not permitted inside any cabins/villa's, near any common areas, entrances or exits, swimming pool. As per SA Government Guidelines.

SPEED LIMIT: All park roads are shared between pedestrians, bikes and vehicles. Speed limits are walking pace only (5km).

DAMAGE: Damage to park property will incur an extra fee, which may be charged to the credit card on file after departure.

BBQ: Free BBQ's are located near the pool and near the villas. Please leave BBQ's clean after use for other guests.

INCIDENTS/ACCIDENTS: Please report all incidents/accidents to reception within 24 hours of occurrence.

INTERNET: FREE WIFI is available during your stay. Connect through your settings as Adelaide Caravan Park FREE.

JUST FOR CARAVAN SITES

GUEST KITCHEN & LAUNDRY: The kitchen closes at 10pm every night. Change for the washing machines is available at reception.

TOILETS: Children must be supervised by an adult whilst using Amenities.

DUMP POINT: Please only use dump point for sullage

SITE ETIQUETTE: Please keep your site neat and tidy in consideration for others. Cords need to be neatly run, to prevent tripping hazards.

TEMPORARY CLOTHES LINES: Are not permitted, there are clothes lines near the laundry.

JUST FOR CABINS/VILLAS

All cabins and Villas are fully self-contained with complimentary tea, coffee, sugar, milk, soap and toilet paper to get you settled. Additional quantities are available from the office at a minimal charge.

CABIN CLEANING SERVICE: if requested, is available at a charge of \$35.

DEPARTURE/CHECK OUT: 10am. If you wish to check out before office hours please place keys in drop box. Please note we do not refund for shortening your stay. Late Check Out may be possible please ask at reception.

LINEN CHANGES: Extra linen is available on request for a minimal charge. Fresh linen is supplied, free of charge, if staying more than 7 days.

JUST FOR KIDS AND THE YOUNG AT HEART

BICYCLES/SCOOTERS: Bikes and scooters are welcome in the park but helmets must be worn. Please do not ride after sunset.

SAFETY: Your safety is our number one priority. Please ensure all children are supervised by parents/guardians to uphold park guidelines.

SWIMMING POOL: Please ensure you read our Safety Signs and Rules for use of our Pool. All children under 12 MUST be supervised at ALL times. Please note there are NO Lifeguards in our pool area. Children under 3 years of age are asked to wear Aqua Nappies. Pool closes at dusk. **No cabin towels to be used in the pool.**

BALL GAMES: Being that we are a small city park, no ball games are permitted inside the park, however we do have a playground, a large grassed area and a basketball hoop right next door to the park.

LOCAL INFORMATION

The Avenues Shopping Centre—114 Payneham Rd, Hackney

Service Station/Car Wash/24 hour kiosk—Cnr of Harrow Rd and Payneham Rd. BP OTR Stepney is open 24/7

FREE BUS—Adelaide Metro—best stops for the park
Stop 2—1.4kms away - Frome Rd
Stop 4— 1 km away—Jerningham Street

EVACUATION PLAN: Please make yourself familiar with our Evacuation Plan in case of any unforeseen emergency. Please remain calm and follow instruction from staff. Meeting Point is outside our Front Office. In an emergency please call 000.

FACILITY OPENING HOURS VARY WITH SEASONS. PLEASE REFER TO SIGNAGE ON ENTRANCES FOR TIMES.

NIGHT TIME MANAGER: 0498 007 791

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